

NJ State Parks Police, New Jersey

The State of New Jersey selected Zuercher's IMC product suite solutions to provide a software system that shares data electronically with more than 80 officers across 54 state parks, recreational centers, and historic sites covering 422,000 acres.

The IMC product suite software installation will replace a predominately manual operation and cut back the number of hours spent in administrative work.

"Our current policy/procedure for submitting reports includes a hierarchy of report submission from officers to supervisors to lieutenants to me from each of our 24 stations throughout New Jersey, said Rick Arroyo, Director of New Jersey State Park Police. "Since copies of the reports with signatures must go to the courts, and those reports are due within five days, this system requires a lot of staff hours and physical transportation of the reports. In some cases, the process of getting the reports from the field station to Trenton involves a five-hour round trip on a weekly basis. With the new system, this will change dramatically."

IMC CAD enables the dispatchers to identify active officers in the field, and then send them the dispatch information electronically via the Mobile units. Field officers not only receive the automated dispatch information, but can then complete their reports on the mobile units in the field and submit the reports electronically to the Records Management System (RMS). Through the use of Case Management functionality in the Law RMS module, the reports can be passed from officer to supervisor to lieutenant to director all with a click of a button in place of a five-hour round trip and many additional staff hours.



SUMMARY

AGENCY

NJ State Parks Police

AREA SERVED

State of New Jersey

PRODUCTS

IMC CAD, IMC RMS, IMC Mobile, IMC Imaging, IMC Detective, and IMC Administrative