

Medicount Management Inc., Ohio

Medicount Management, Inc. (a billing service for EMS Services) in Cincinnati, Ohio, uses TriTech's Respond Billing and ePCR solutions to offer their EMS clients the benefits of the leading EMS billing software and integrated ePCR application.

"Considering our 15 year relationship with TriTech and the bidirectional interface with our billing system, I think Respond ePCR is a perfect fit to improve efficiencies and collections for our clients," said Tim Newcomb, Vice President of Medicount Management, Inc. The state-of-the-art integration between the TriTech's Respond ePCR and Billing application allows Medicount Management to host the ePCR software on their server, enabling their clients to upload ePCR data to Medicount via the internet. The ePCR data is sent electronically to Medicount, via a secure internet connection, to a secure database setup specifically for each individual client. This allows the billing service client to receive current code and patient updates with a bi-directional interface. TriTech is the only vendor that can

offer the bi-directional interface between billing and ePCR software. This integration ensures the highest level of communication between the field and the billing office.

Medicount is able to receive electronic copies of patient care reports and signature forms, again ensuring accurate and timely data exchange between Medicount and their billing service clients. When EMS billing services receive data electronically, data-entry errors are reduced, and turn-around time for billing and reimbursement is shortened significantly. From a legal aspect, all data is documented, providing the client legal accountability for their services.

Medicount will also offer optional state reporting along with Respond ePCR to their clients. The state reporting is completed from the database of calls and patients that are acquired over time. This data is an excellent source to use for in-house QA reporting and to satisfy state reporting requirements.

Service

Medicount Management Inc.

Statistics

Years in Business	15
Clients	Government and Private Emergency EMS Providers
Collection Rates	10% - 15% above the National Average
Employee-Client Ratio	4.7 : 1
Client Runs Processed	Within 24 hours and checks processed the same day

Software Products

Respond Billing with client-site Respond ePCR offerings

Billing Services Offered

Emergency Medical (EMS and Ambulance) billing, Motor Vehicle Accident (MVA) billing, and structure fire billing services

