

Orange County Sheriff's Department

In addition to patrolling the unincorporated areas of the County, Orange County Sheriff's Department is also contracted by 12 cities to serve as their police department. There are 3 dispatch centers, including the main center (Loma Ridge), John Wayne Airport, and Newport Beach Harbor.

The core services provided by the Department are: Public Protection, including patrol of land, harbors and coastline, homeland security, court and airport security, and emergency communications; Jail Operations; Technical Services including investigations, coroner services, forensics, emergency management and centralized Countywide communications systems; and Administrative and Support Services.

The Challenge

The goal of the Department was to have a solution that would continue to evolve into the future. The agency

did not want to be in a position where they would have to purchase a new CAD or RMS system every few years. They wanted something that could grow with the organization.

The Solution

Through the implementation of CAD, RMS, and Mobile, the department enhanced their public safety service through better utilization of manpower. Data is more efficient, reporting is more concise, and access to data is easier. The system offers the latest in technology.

A true multi-jurisdictional system, CAD impressed the department as an off-the-shelf solution, fully configurable to the agency and individual users. Dispatchers can transfer call data directly to Inform RMS. Through the integration, dispatchers have access to vital data such as alerts, hazards and previous call history.

Orange County Sheriff's Department, CA

Overview

8th Largest Sheriff's Department in the country

Population	3 million
Service Area	789 sq. miles
Staff Members	4,000
Reserve Personnel	800+
Sworn Officers	1,623

TriTech Products

CAD
Mobile
Inform RMS

Client since June 1999

