

The TriTech Solution TriTech's Inform RMS is a proven, robust, multi-jurisdictional records management system. Covering the entire life span of records development—from initial generation to completion, Inform RMS allows single entry of data, while supporting multiple reporting mechanisms.

Overview

The Inform Solution developed by TriTech Software System is developed around an automated workflow to ensure the most effective emergency reporting, response, disposition, and analysis across the entire department.

An integral part of the Inform RMS solution is to provide immediate access to information regardless of who entered or where it was entered within the Inform Suite. As information flows throughout the suite, the four cross-jurisdictional master indices—Address, Name, Property, and Vehicle—are central to the power of RMS to easily and effectively manage vital records.

KEY BENEFITS

- Flexible and configurable workflow
- GIS integration for address validation and pin mapping
- Templates to support the prefill of values and requiring of specific fields
- Event based and task based queues to personalize information on a user's home screen
- Display information recently entered or accessed from the Inform CAD, Mobile, RMS, Jail
- Master Indices provides one location to view and manage information regarding a person, location, vehicle, and property
- Interactive Master Name timeline to visually display all involvements with law enforcement
- National (NIBRS and UCR), state, and local reporting
- Offline Report Entry application to enter police reports when no internet connection is available

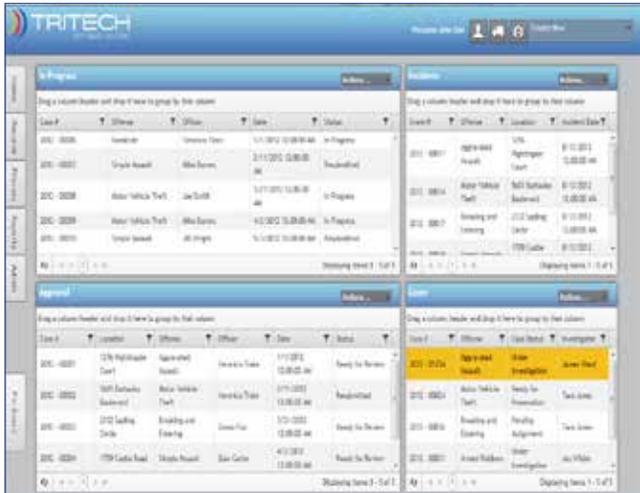
Web-enabled Experience for a Mobile Workforce

As state and local governments continue to face budget cuts and decrease support staff, agencies are requiring personnel to do more work from the field for proactive policing and furthering investigation. With the increasing mobility of public safety workforce combined with expanding availability of broadband technology, Inform RMS consolidates records management and field based reporting applications into one application. Whether in the station or the field, Inform RMS provides the same capabilities and user experience regardless of location, device, or environment.

Developed on a web-enabled platform, all capabilities of RMS are available from the office or the field. As a field-ready solution, Inform RMS minimizes data entry through intelligent “key driver” record and the reuse of information. By identifying the type of offense and a few other “key drivers” the system intelligently calculate all the elements that need to be gathered to complete this report. The reuse of information recently entered by other applications and users into a report through a simple drag and drop action minimizes keystrokes and errors. Through information workflow and single user interface, Inform RMS provides a platform that minimizes errors and provides for a quicker completion of reports and cases.



USER EXPERIENCE



Inform RMS provides a new web-enabled user experience complete with a personalized landing page, workflow driven queues, and one click navigation to the complete set of RMS modules. The Landing Page will support the personalization of the content and theme at the system, jurisdiction, role, and user level for targeted delivery of information that is relevant, current, and optimized for their user profile. The personalized queue manager allows users the flexibility to arrange, filter, and configure queues to meet their individual operational and workflow needs.



INTELLIGENT DATA ENTRY



Entering report and event data in Inform RMS is simple and quick. User entry screens are tailored by the department, and through key driver "intelligent" entry, select information will determine what information should be collected for a given event. Recent Info section highlights events, persons and vehicles recently entered or accessed and can be quickly added to a report through a simple drag and drop. At-a-glance window provides visual indicators for key required data and a Warning Tray displays when there is missing or invalid information.



CASE MANAGEMENT



Inform RMS provides one place to view key items related to an investigation with hyperlinks to view detailed information. Cases can be categorized with tasks assigned and routed to supervisors automatically increasing the speed in which cases are assigned, followed up, and closed. Pinboard introduces a new level of electronic organization and case investigation. Users can tag items in RMS, add notes, and organize key information on a pinboard that can be associated to a case. Pinboards can be shared with authorized users as a collaboration tool for investigations.



MASTER NAME



Master Name is one location to view and manage information regarding a person displayed on a single screen. The summary section highlights photos, active alerts, and key physical descriptors. Master Name now features an interactive timeline which provides a chronological view of an individual's activity with law enforcement. Users can hover over an event to view summary information for a specific event or select the event to view the full details.

Inform RMS Modules

Inform RMS features over 20 different modules used by law enforcement agencies and their departments to complete their daily operations. These operations vary from report writing to case investigations to registering bicycles on a school campus. All RMS modules can be accessed from the user's landing page.

Administration/Personnel

Manage all aspects of personnel records. Set up employee classifications, maintain training course records, define shifts for scheduling, manage time off and assign equipment to personnel.

Bike Registration

Register and track bikes, including stolen/recovered bikes.

Budget Tracking

Set up budgets and track expenditures. Maintain information about inventory and service vendors.

Case

Track and manage all case data, including arrest, evidence and property, field interviews, incidents, juvenile custody, case management, and UCR and NIBRS reporting.

Citations

Record and maintain citation recipient data, vehicle data, charges, locations, dates, disposition, court dates, fines and narratives.

Civil

Assign multiple types and unlimited plaintiffs, defendants, and attempts to serve to one civil paper. Conceal juvenile records, produce reports of outstanding papers, track seized and liened property, generate invoices, and track attempts to serve.

Dissemination Log

Access the Dissemination Log to record any request for an individual's criminal history.

DMV/Traffic Accidents

Track accident location, persons and vehicles involved, property damaged and owner information. Create, edit, and print traffic accident reports.

Equipment Maintenance

Record and track equipment usage and maintenance. Create maintenance schedules with alerts.

Evidence

Track evidence, inventory, equipment, serial numbers and more. Print out and apply bar code labels. Bar codes are searchable, reportable and printable.

Expungement

Expunge data from RMS to comply with court orders.

Gun Permits

Record gun permit requests and approvals. Track character reference data for each gun permit applicant.

Imaging and Mug Shots

Capture and view mug shots, crime scenes and produce lineups. Images can be attached to any record in the master indices. Search and print images.

Intelligence

Monitor all internal investigations and intelligence activities, including suspected drug activity, surveillances, interviews, known associates and more. Separate databases and encryption ensure security and confidentiality.

Parking Tickets

Record and track parking violation, issued permits, fees and payments. Create delinquent parking citation notices, outstanding ticket reports and more.

Pawn

Record items bought and sold at area pawn shops, as well as information about buyers/sellers. Pawned property is automatically checked against the master database for stolen property alerts.

Officer Activity Log

Record officer call response and completion times. Track victim, complainant and accused person data. Transfer log calls into Case for accelerated data entry.

System Administration

This module enables the System Administrator to define jurisdiction defaults, user rights, number masks and system codes used throughout RMS.

Towing

Record vehicle owners, drivers and towing companies. Generate user-defined form letters and reports.

Vehicle Impound

Associate impound records to cases, track hold information for impounded vehicles and track the investigations pertaining to impounded vehicles.

Warrants

Maintain information about every aspect of a warrant. Add unlimited subjects, complainants and narratives. Perform searches on complainant names, dates, times, crimes, locations or any combination of these fields.

About TriTech



TriTech Software Systems has been developing innovative solutions for public safety for more than 25 years. The company provides products and services to address any size and type agency with an end-to-end product suite to meet the needs of any agency—PSAP, Law, Fire, or EMS.

TriTech Software Systems' sole focus is public safety software. The company's experienced team contributes on average, 13 years of industry experience. TriTech has delivered the most trusted public safety software for over two decades and continues to lead the market with innovative, enterprise-wide cloud-based and on-premise solutions for 9-1-1, computer aided dispatch, records management, jail management, analytics and intelligence, field-based reporting, patient care reporting, and ambulance billing software.

For the best end-to-end integrated solution with unparalleled workflow, join the 3,000+ agency installations serving over 255+ million citizens across 14 countries who rely on one company—TriTech Software Systems. 